

## Confidential Questionnaire on Moisture Measurement

Tell us about your moisture control problem and we'll find the solution.

We would be very grateful if you could spare a few moments of your time to answer the confidential questions below. Any information you supply will be used solely by IDC Expertise Ltd for the explicit aim of meeting your moisture control problem, and in improving our customer services and the applications for our devices.

Your name	
Company Name	
Address (Street, City, Area Code, Country)	
Telephone	
Email and telephone	
Home page	
What industry do you work in ?	
At what stage(s) of your process is the control of moisture critical ?	
What are the process limits for moisture content (in %) for the above stage(s) ?	
Accuracy/control required	
+/- ..... %	
Moisture distribution in the material	
Homogeneous	
Wet pockets/dry pockets	
Just wetted or undergoing drying	

What is your existing method for determining moisture content?	
Oven (air circulation)	
Oven (vacuum)	
Karl Fisher	
Distillation	
NIR	
Capacitance/resistance	
Name of any proprietary technique ?	
What are the limitations of this method ?	
What approximate percentage of product failure results from inadequate control of moisture?	
%	
What would be the maximum annual cost saving possible if your moisture control was 100% effective	
£/\$ per anum	
Other comments .....	

Please fax this form to

+44 116 250 6298 (International)  
0116 250 6298 (UK)

or post to

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Thank you

